

Capital Blue Cross

**HIPAA Transaction
Standard Companion Guide**

**Refers to the Implementation Guides
Based on ASC Implementation
Guides, version 005010**

March 2023

Preface

This Companion Guide to the v005010 X12 Implementation Guides and errata under HIPAA serves to clarify and specify the data content when exchanging data electronically with Capital Blue Cross (Capital). Transmissions based on this Companion Guide, used in tandem with the v005010, X12 Implementation Guides, are compliant with both X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the X12 Implementation Guides. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.

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1 INTRODUCTION

1.1 Scope

The Provider EDI Companion Guide is to address how Providers/Vendors/Clearinghouses will conduct the Claim Payment Advice HIPAA Standard transaction with Capital.

1.2 Overview

This Companion Guide contains information that should be used in conjunction with the X12 TR2 (Implementation Guide) to process the Capital Blue Cross Electronic Remittance Advice (ERA).

1.3 References

<http://www.wpc-edi.com/>

The Claim Adjustment Reason Codes (CARC) and Remittance Advice Remark Codes (RARC) can be found here.

1.4 Additional Information

Electronic Remittance Advice (ERA)

There are numerous advantages to adopting the ERA.

- The amount payable for each line and/or claim as well as each adjustment applied to a line or claim can be automatically posted to accounting or billing receivable systems.
- Eliminating the time and cost for staff to post this information manually.
- Reduction to the amount of paper in the office.

Advantages of Electronic Funds Transfer (EFT)

EFT is similar to direct deposit transactions such as paycheck deposits. It offers a safe modern alternative to paper checks. Providers who use EFT may notice the following benefits:

- Reduction to the amount of paper in the office.
- Valuable time savings for staff associated with going to the bank to deposit paper check.
- Elimination of the risk of paper checks being lost or stolen in the mail.
- Faster access to funds; many banks credit direct deposits faster than paper checks.
- Easier reconciliation of payments with bank statements.

2 GETTING STARTED

2.1 Working with Capital Blue Cross

Capital Blue Cross delivers the ANSI 835 ERAs on the Wednesday of each week. Receivers will be notified if there are any delays due to system outages.

2.2 Provider Registration

To enroll for the ANSI 835 Electronic Remittance Advice from Capital, go to [capbluecross.com](https://www.capbluecross.com), select Providers, select Provider Tool Kit, select Provider Automation, under the Enrollment for EDI Direct ANSI Transactions section, select Enrollment Form.

<https://www.capbluecross.com/wps/portal/cap/provider/edi-enrollment>

2.3 Certification and Testing Overview

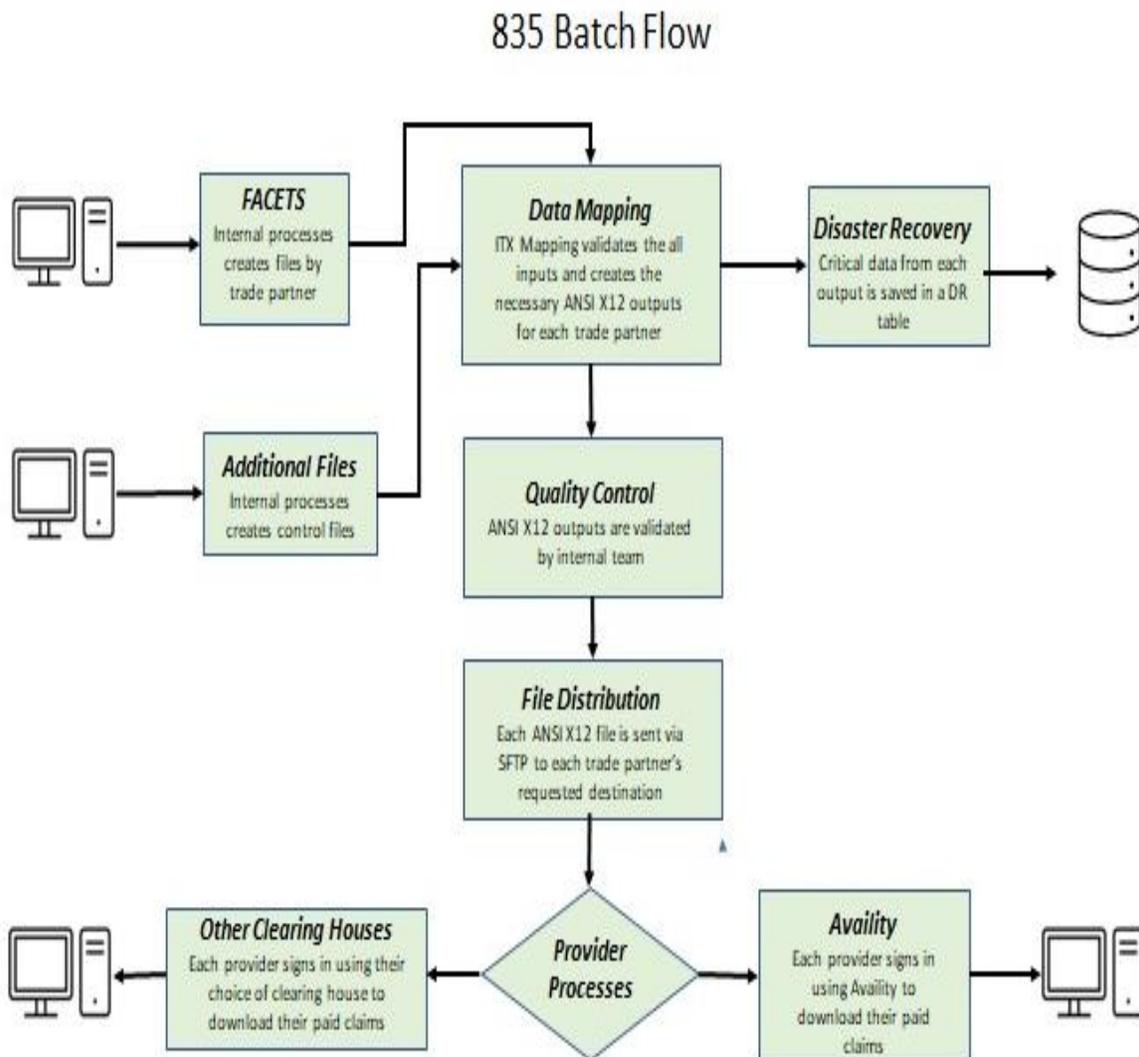
No information at the time of the writing of this guide.

3 TESTING WITH THE PAYER

Testing is not required for the ANSI 835 ERA.

4 CONNECTIVITY WITH THE PAYER/COMMUNICATIONS

Capital offers two types of communication methods for exchanging data files.



4.1 Transmission Administrative Procedures

These procedures will be exchanged with each Trading Partner at the time of completion of the Trading Partner Agreements.

4.2 Re-Transmission Procedure

If an ANSI 835 needs to be retransmitted, contact our Support Center at 717-541-7200 and open a Support Ticket for Provider Automation with the specifics of what file is needed.

4.3 Communication Protocol Specifications

Capital Blue Cross maintains two types of communication methods for exchanging data files:

Secure File Transfer Protocol (SFTP) through an Internet Connection for transactions in batch mode. SFTP is a secure connection made between the Trading Partner and Capital Blue Cross. It's secured at the server and local site location. The SFTP file server automatically PGP Encrypts the data at rest. These security mechanisms ensure only authorized users can access the server and data can't be intercepted.

Secure File Transfer through our Web Portal, Availity® Essentials

This process allows users to download the files from our servers.

4.4 Passwords

Capital Blue Cross EDI Staff will provide Trading Partners with temporary passwords at the time connectivity is established. Trading Partners will be prompted to reset those passwords. After which, Capital Blue Cross will not have any record of these passwords. Trading Partners should maintain record of the passwords, share only with personnel for the purpose of retrieving the transaction. Passwords should be changed regularly to maintain security and should be changed after any personnel changes.

5 CONTACT INFORMATION

5.1 EDI Customer Service

Support Center, 717-541-7200

5.2 EDI Technical Assistance

Support Center, 717-541-7200

5.3 Provider Service Number

Support Center, 717-541-7200

6 CONTROL SEGMENTS/ENVELOPES

6.1 ISA-IEA

The ISA segment is the beginning, outermost envelope of the interchange control structure. It contains authorization and security information, and identifies the sender, receiver, date, time, and interchange control number.

6.2 Delimiters

Capital Blue Cross uses the following standard delimiters as defined by the ANSI standards:

Data Element Separator, Asterisk, (*)

Sub-Element Separator, Colon, (:)

Segment Terminator, Tilde, (~)

6.3 GS-GE

The GS segment identifies the collection of transaction sets that are included within the functional group. More specifically, the GS segment identifies the functional group, sender, receiver, date, time, group control number, and version/release/industry code for the transaction sets.

6.4 ST-SE

Capital Blue Cross follows the standard set forth in the X12 Standard TR3.

7 PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

7.1 Delivery

Capital creates and delivers the 835 ERA on a weekly basis and are delivered each Wednesday, by 12:00 noon each week.

If the EFT payment or the 835 ERA are going to be late, communications are posted on our Web Portal.

For late or missing ERA/EFT Transactions, contact our Support Center at 717-541-7200 and open a Support Ticket for Provider Automation with the specifics of what file is needed.

7.2 Re-Association of the 835 ERA and the EFT Payment

Providers have the ability to automate their patient account posting and reconciliation with the associated electronic payment. Providers who receive payment via Electronic Funds Transfer (EFT) and also received the 835 transactions, the table below defines the payment data needed for re-association.

EFT Payment Data	Banking System's CCD+ Format File	835 Transaction Data
Effective Date		BPR 16
EFT Amount		BPR02
Payment Related Information		TRN Segment – TRN02 (Payment Number)

8 ACKNOWLEDGEMENTS AND/OR REPORTS

No information at the time of the writing of this guide.

8.1 Report Inventory

No information at the time of the writing of this guide.

9 TRADING PARTNER AGREEMENTS

This section contains general information concerning Trading Partner Agreements (TPA). An actual TPA may optionally be included in an appendix.

9.1 Trading Partners

An EDI Trading Partner is defined as any Capital Blue Cross customer (provider, billing service, software vendor, employer group, financial institution, etc.) that transmits to, or receives electronic data from Capital Blue Cross.

Payers have EDI Trading Partner Agreements that accompany the standard implementation guide to ensure the integrity of the electronic transaction process. The Trading Partner Agreement is related to the electronic exchange of information, whether the agreement is an entity or a part of a larger agreement, between each party to the agreement.

For example, a Trading Partner Agreement may specify among other things, the roles and responsibilities of each party to the agreement in conducting standard transactions.

10 TRANSACTION SPECIFIC INFORMATION

Capital Blue Cross follows the ANSI X12 TR3 for the 005010X221A1 Health Care Claim Payment/Advice 835.

APPENDICES

No information at the time of the writing of this guide.